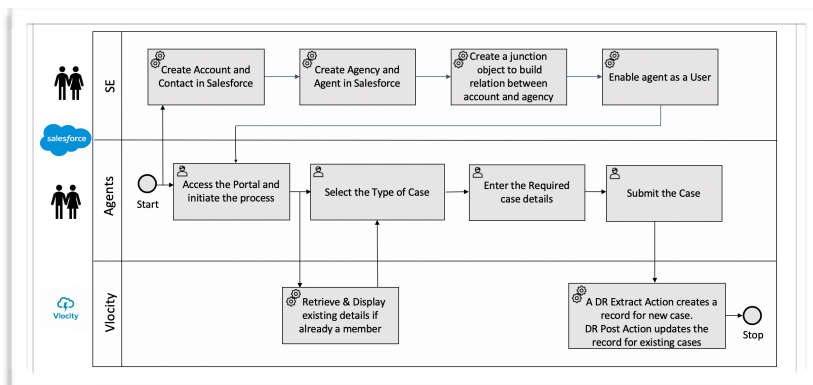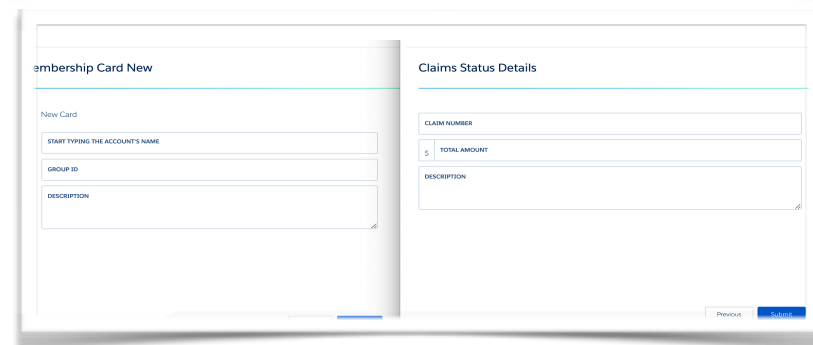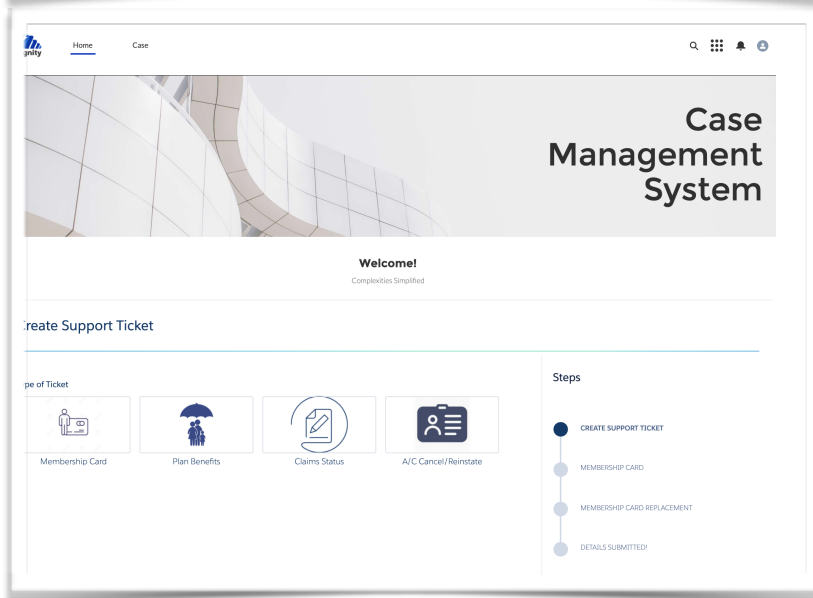# Vlocity Insurance/Health Case Creation Form

With Omniscript tool, we can create great user experience workflow to collect context relevant information & display smart case creation forms based on the case type.

Case Workflow

The smart case creation form should be context (case type) sensitive and carefully designed with just enough questions to collect relevant information for the support agents to resolve customer issues.

Megnity Technologies

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