

# Vlocity Integration with Survey Monkey

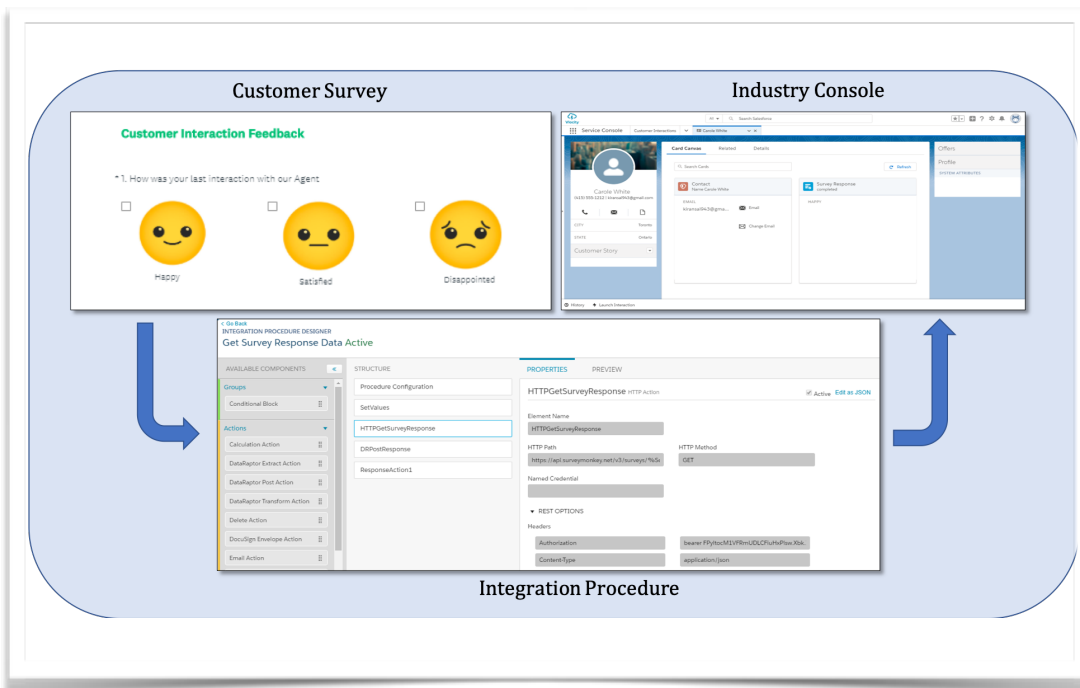
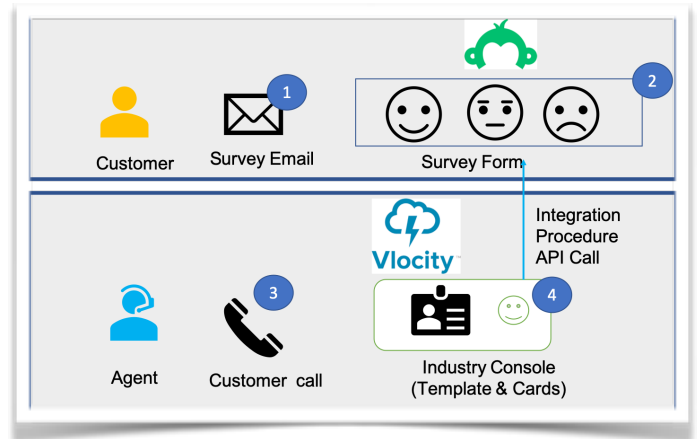
With Vlocity declarative tools, data raptor or integration procedure, we can easily create and make API calls to get the data from external sources

## Scenario

It would be a great insight to know about customer's last interaction with external survey results in real time

## Solution overview

1. Customer receives Survey Monkey Email.
2. Customer submits completed Survey.
3. Customer calls the Service Centre.
4. Agent identifies the customer and launches the console. Console displays survey feedback using Vlocity tools.



**Megnity Technologies**  
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